



## Safety is no accident

**Long-term success in the pursuit of safety is only possible if we are constantly vigilant in all our actions and areas of responsibility. Safety is our no. 1 priority - this applies to the entire Linde Group and along the extended Gases and Engineering value chains.**

### Safety – for Linde and our customers

Our Safety, Health, Environment, Quality (SHEQ) policy guides our safety management activities. The core principle of this policy states that “At The Linde Group, we do not want to harm people or the environment”.

In reality, this means that all Linde employees, partner employees, contractors and customers must look beyond getting maximum return on our gases to also prevent accidents and damage.

Linde’s safety culture is defined by Group-wide safety regulations, which are then adapted and implemented at regional and local level in line with specific requirements.

The integrated management systems deployed by our Gases, Engineering and Gist logistics Divisions provide the tools to monitor and steer safety management. They form a basic framework that governs our behaviour across the board and especially at management level. Each employee must comply with safety regulations. In other words, he or she must assume responsibility for their personal and collective safety.

We systematically train our employees to identify risks. However, our training extends beyond identification. Through films and a risk matrix, we also ensure our employees are able to correctly assess risks. After all, correct classification is the only way of ensuring that suitable preventive measures are implemented.

Meeting legal regulations on safety in the workplace can pose a major challenge for many operators of gas plants. So, in many countries, we bundle the requisite know-how and measures into safety programmes, enabling precise implementation of relevant occupational safety guidelines. Our customers can therefore be sure that they are fulfilling their specific obligations to the letter. We also provide thorough support for customers purchasing cylinder gases, advising them on a range of issues from safe transport to correct disposal methods.

### Safety is the top priority for many processes

Our comprehensive safety management programme includes product stewardship, REACH (Registration, Evaluation and Authorisation of Chemicals), safety datasheets, training, transport safety, plant safety and occupational safety, as well as healthcare. See Corporate Responsibility at [linde.com](http://linde.com) for more detailed information on these topics.

For example, transport is the core business of our Gist Division, but is also among the key processes of our larger Gases and Engineering Divisions. While the Gases Division delivers its products to customers itself, either by pipeline or transport fleet, the main focus for the Engineering Division is on careful selection of transport service providers and precise timing. Safety plays a central role in all our transport activities.

The transport of gases is regulated by the ADR (European Agreement concerning the International Carriage of Dangerous Goods by Road, from the French: Accord européen relatif au transport international des marchandises Dangereuses par Route). The potential hazards of such transport are significantly reduced by handling the products correctly, knowing their properties and optimising packaging.

Transport incidents can be very hazardous and are among the safety risks we particularly focus on. Our aim is to reduce the number and frequency of transport-related accidents – both among Linde employees and our contractual partners.

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